Key Access to the SleepSafe®

- Insert the key included with the SleepSafe® into the keyhole located under the SleepSafe® and rotate it clockwise to unlock it. The door will open automatically.

Passcode Setup for the SleepSafe®

- The factory preset passcode for the SleepSafe® to open is **1-2-3-4.**
- While the SleepSafe® is open, you can set a new passcode by pressing and holding the red **"Set"** button for two seconds until the buzzer beeps twice, the blue indicator light blinks twice, and the fingerprint scanner blue light remains on.
- Once the fingerprint scanner light turns blue, you have 10 seconds to enter a new passcode that must be between **three and six digits.** When you start to enter a new passcode, the fingerprint scanner blue light will turn off. After entering the new code, press the red **"Set"** button again to confirm it.
- If successful, the indicator light will turn green and stay on, and the buzzer will beep twice. If you hear four beeps from the buzzer and see the indicator light turn red and flash four times, the passcode setting has failed. If you do not enter the passcode within 10 seconds or the passcode entered is less than three, or more than six digits, it will also fail.
- If you exceed ten seconds in your initial attempt to set up the passcode, you must press the red **"Set"** button again for two seconds and retry the process. If you fail to establish your passcode but are within the initial ten second timeframe, you can attempt to set a new passcode without pressing the red **"Set"** button again.

Fingerprint Identification Setup for the SleepSafe®

- **Note: If a fingerprint is set without first setting a passcode, the original factory passcode 1-2-3-4 will be invalid. It is highly recommended to set a new passcode first and then establish a fingerprint ID.**
- To set up fingerprint identification, press and hold the red **"Set"** button for two seconds until the buzzer beeps twice, the blue indicator light blinks twice, and the fingerprint scanner blue light remains on.
- Place your finger on the fingerprint scanner, and continuously lift and place your finger on the scanner four consecutive times. Each time your fingerprint is scanned successfully, the buzzer will beep once.
- If successful after placing your finger on the scanner four times, the buzzer will beep twice, and the green indicator light will stay on. If you hear four beeps from the buzzer and see the red indicator light flash four times, the fingerprint setting has failed.
- If you exceed ten seconds in your initial attempt to set up the fingerprint ID, you must press the red **"Set"** button again for two seconds and retry the process. If you fail to establish your passcode but are within the initial ten second timeframe, you can attempt to set a new passcode without pressing the red **"Set"** button again.

Note: You should set fingerprints for a single finger in different positions on the scanner (left, right, top, bottom) so the scanner recognizes your finger more effectively

- You can also set multiple fingers from the same user or different users by using the process above for each finger.

Opening the SleepSafe® With Fingerprint Identification

- Place your finger on the fingerprint scanner. If the fingerprint matches the system records, the door will quickly open. If the fingerprint does not match the system records, the buzzer will beep three times, and the indicator light will turn red. You should retry setting your finger in different positions on the scanner if this occurs.

Alarm

- If the passcode is entered incorrectly three consecutive times or the fingerprint is not recognized five consecutive times, the SleepSafe® will be locked for one minute, and an alarm will sound for one minute. You cannot attempt any passcode/fingerprint entries during the one-minute period. After the alarm ends, you can retry.
- **Mute:** To mute the alarm function after failed entry attempts, press and hold the number four on the keypad for four seconds. When the indicator light turns blue and blinks twice, the alarm function will be muted for all future consecutive failed attempts. To turn off this setting, repeat the above step. When the indicator light turns blue and blinks once, the alarm function will be unmuted for all future consecutive failed attempts.
- **Low Battery:** The alarm will beep five times if a user presses any button/tries to use the fingerprint scanner when the battery is low (below 4.8 volts) as a reminder to replace the battery to ensure normal operation.

Factory Reset

- To clear all settings and reset the SleepSafe® to its factory defaults, press and hold the **"Set"** button for six seconds (the indicator light will turn blue and blink twice, and the buzzer will beep twice after two seconds), until the buzzer beeps continuously for two seconds and the indicator light turns green.
- If successful, fingerprints are cleared, and the passcode is reset to **1-2-3-4.**

Warranty Service
888-821-1555

Customer Service
314-499-8869

QSG and Warranty information are available at symphonysleep.com

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